



KEY-LINK
FENCING & RAILING

Lifetime Warranty
(Limited, Non-Prorated on Material/
5 Year Prorated Labor Warranty)
Key-Link Fencing & Railing, Inc.

Key-Link Fencing & Railing, Inc. warrants to the original property owner that its Aluminum products purchased, installed and/or used in the United States of America and Canada will be free from manufacturing defects as defined in the Lifetime Warranty subject to all the following conditions:

1. If during the lifetime of the original purchaser (and as long as the original purchaser is still living and retains ownership of the property) following installation of the Aluminum said product manifests signs of splitting, cracking, a discoloration due to normal weathering measuring greater than a delta E of 5 color units as confirmed by an industry standard color measurement device, rot, termite attack, and/or corrosion and if, after examination upon receipt by manufacturer of the alleged defective product, freight prepaid by Key-Link Fencing & Railing, Inc. it is determined by Key-Link Fencing & Railing, Inc. that the splitting, cracking, surface peeling, a discoloration due to normal weathering measuring greater than a delta E of 5 color units as confirmed by an industry standard color measurement device, rot, termite attack and/or corrosion is caused by, or results from, defective manufacture of the Aluminum, then, at its sole discretion, Key-Link Fencing & Railing, Inc. will either refund or replace the defective material.
2. **5 Year Prorated Labor Warranty:** Installation costs from the defective products described in #1 above will be included on a prorated basis during the first five years after the installation. 100% of normal, reasonable labor costs will be included during the first year, 80% during year two, 60% during year three, 40% during year four, 20% during year five and no labor warranty after year five. If replacement of these products is required during this five-year period, Key-Link Fencing & Railing, Inc. reserves the right to use its own workforce to perform the replacement at its sole discretion.
3. The lifetime coverage offered by this warranty automatically ends upon the sale of the property or death of the last of the original owners of the property at the time of installation.

Registration and Claim Procedure:

1. All claims of alleged Aluminum defects shall be submitted in writing within thirty (30) days of discovery of the alleged defect. Claims shall be submitted via email to claims@superiorplastic.net or via mail to Key-Link Fencing & Railing, Inc., Customer Service, PO Box 185, New Holland, PA 17557.
2. No warranty claims shall be honored without presentation of this written contract and purchaser's material invoice. This warranty and the rights created herein are not transferable by the original purchaser of the Aluminum.

THIS WARRANTY STATES THE ENTIRE LIABILITY OF KEY-LINK FENCING & RAILING, INC. WITH RESPECT TO THE PRODUCTS NAMED ABOVE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE IS SPECIFICALLY EXCLUDED AND DISCLAIMED BY KEY-LINK FENCING & RAILING, INC. UNDER NO CIRCUMSTANCES WILL KEY-LINK FENCING & RAILING, INC. BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF NEGLIGENCE, BREACH OF THIS WARRANTY, OR ANY IMPLIED WARRANTY, AND SUCH DAMAGES ARE SPECIFICALLY EXCLUDED FROM THIS WARRANTY.

To register your warranty online, please visit: keylinkonline.com/warrantyregistration

Certification of Installation of Key-Link Fencing & Railing, Inc. Products

(This form is to either be filled online at the website above OR mailed by the property owner to Key-Link Fencing & Railing, Inc. within thirty (30) days of installation of Key-Link Fencing & Railing, Inc. Aluminum products.)

Aluminum Product Installed: _____ Color: _____

Property Owner Signature: _____ Date Installed: _____

Owner's Name: _____ Phone Number: _____ Date: _____

Address: _____ City: _____ State: _____ Zip Code _____

Preferred Email: _____

This will certify that Key-Link Fencing & Railing, Inc. products have been installed on the property listed above and that the person(s) whose name(s) appear(s) above is/are entitled to all benefits listed in Key-Link Fencing & Railing, Inc.'s Lifetime Warranty.

Installer's Name: _____ Phone Number: _____ Date: _____

Address: _____ City: _____ State: _____ Zip Code _____

Dealer's Firm Name: _____ Phone Number: _____ Date: _____

Address: _____ City: _____ State: _____ Zip Code _____

3. Key-Link Fencing & Railing, Inc. Lifetime Warranty expressly excludes the following:

- A. Unsatisfactory Aluminum performance including splitting, cracking, surface peeling, rot, termite attack, and/or corrosion caused by or resulting from failure to comply with Key-Link Fencing & Railing Inc. installation instructions and/or otherwise resulting from faulty installation of the Aluminum;
- B. Aluminum failure, including splitting, cracking, surface peeling, rot, termite attack and/or corrosion due to impact from any failure or unsatisfactory performance resulting from misuse of or failure to maintain the Aluminum and any damage attributable to fire or other casualty, including, without limitation, acts of God, or exposure to environmental pollutants and chemicals;
- C. Aluminum failure, including splitting, cracking, surface peeling, rot, termite attack and/or corrosion resulting from movement and/or collapse of the ground or structure on which the Aluminum is installed;
- D. Aluminum failure, including splitting, cracking, surface peeling, rot and/or corrosion due to exposure to salt air unless specific cleaning procedures are adhered to (see #4 below);
- E. Fading of original color or aluminum failure, including splitting, cracking, surface peeling, rot and/or corrosion due to application or alteration of the products by paints, chemicals, or other substances not explicitly approved by Key-Link Fencing & Railing, Inc.;
- F. Fading of original color due to misuse or conditions associated with natural weathering processes (a discoloration due to normal weathering measuring less than a delta E of 5 color units as confirmed by an industry standard color measurement device).

4. Installations where the atmosphere is affected by saltwater must adhere to the specific cleaning guidelines found in the Resources section of www.keylinkonline.com.

5. Key-Link Fencing & Railing, Inc. Lifetime Warranty is void if the Aluminum is purchased, installed and/or used outside the United States of America or Canada.

6. Key-Link Fencing & Railing, Inc. warrants only those products which they have manufactured or fabricated.

To register your warranty online, please visit: keylinkonline.com/warrantyregistration

For your records:

Original Purchaser: _____

Aluminum Product Installed: _____ Color: _____

Address where product was installed: _____

Installer: _____