



## Placid Point Lighting 10-year Limited Warranty

### Keylink Fencing & Railing, Inc.

Original Purchaser: \_\_\_\_\_  
Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Aluminum Product Installed: \_\_\_\_\_ Color: \_\_\_\_\_

**Placid Point Lighting products are manufactured by Key-Link Fencing & Railing, Inc. (hereafter "Key-Link") which hereby warrants to the original homeowner/consumer that its Lighting products will be free from manufacturing defects as defined in this warranty subject to the terms and conditions stated below.**

1. This warranty covers: Aluminum Powder Coated Post Caps, LED circuit boards, Electric Cables/ Connections (privately labeled as Placid Point Lighting)
2. All warranted products are subject to the terms and conditions of this 10-year Limited Warranty. Placid Point Lighting warrants that its products shall be free from defect at the time of shipment from the Manufacturer and shall remain free from defect for a period no longer than 10 years.
3. All alleged product defects must be made available for inspection to be performed by Placid Point Lighting (Warrantor). It is the sole responsibility of the warranted party (homeowner) to provide shipping for products which are to be inspected.
4. If a product proves defective, it is at the sole discretion of Placid Point Lighting to provide either a refund (original cost of product) or replacement (identical or equivalent) of the defective product(s). Placid Point Lighting is not responsible for shipping, installation, labor costs, or any other incurred costs which are not included in the original product costs.
5. Note: Power Supplies are not covered under this warranty. (Please see Power Supply warranty form).

#### Exclusions:

1. (Caps/ lenses) will be free from; cracking, splitting, corrosion, deformations, mold defects, color inconsistency/ discoloration due to normal weathering which measures greater than a delta E of 5 color units as confirmed by an industry standard color measurement device.
2. (Cables/ connections/ LEDs) will perform as expected, and be free from inconsistencies.
3. Where products are exposed to a Salt Water environment (i.e. near the ocean); atmospheric conditions can adversely affect products in an accelerated fashion. As such, any claims being made in such locations will be handled on a case-by-case basis and will be subject to the sole discretion of Placid Point Lighting.
4. This Limited Warranty does not extend to products not privately labeled by Placid Point Lighting, even when used in conjunction with its products.
5. Any alteration of products outside of its intended use shall not be covered under warranty.
6. Placid Point Lighting does not provide installation and is not responsible for improperly installed products. Instructions are provided and must be followed to receive coverage by the Limited Warranty.
7. Placid Point Lighting may choose to replace individual components rather than entire assemblies. It is the responsibility of the homeowner to install replacement parts (installation instructions will be provided).

#### Conditions:

1. An initial inspection should be performed upon receipt or installation of product, and a Warranty Form (PPLWCF available @ <https://placidpointlighting.com/placid-point-lighting-warranty-claim-form>) must be filled out (by homeowner), and submitted within thirty (30) days of product installation. This Warranty is non-transferrable, and shall only remain in effect during the 10-year Limited Warranty period if the original homeowner remains in control of the property.
2. Products must be maintained in accordance with the maintenance/ cleaning guide (available online @ <https://placidpointlighting.com/placid-point-lighting-cleaning-guidelines>)

#### Claims:

1. No warranty claim shall exceed the original cost of materials; proper documentation must be submitted in the form of a Warranty Claim Form (attached below) and must be submitted in a timely manner (not to exceed 14 days from the time of defect).
2. Any warranty claims submitted without a Warranty Registration Form on file will not be honored. (Once received, Warranty Registration Forms are kept on file for a period no less than the written warranty period).

THIS WARRANTY STATES THE ENTIRE LIABILITY OF PLACID POINT LIGHTING WITH RESPECT TO THE PRODUCTS NAMED ABOVE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE IS SPECIFICALLY EXCLUDED AND DISCLAIMED BY PLACID POINT LIGHTING. UNDER NO CIRCUMSTANCES WILL PLACID POINT LIGHTING BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF NEGLIGENCE, BREACH OF THIS WARRANTY, OR ANY IMPLIED WARRANTY, AND SUCH DAMAGES ARE SPECIFICALLY EXCLUDED FROM THIS WARRANTY.



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### Keylink Fencing & Railing, Inc.

#### Certification of Installation of Keylink Fencing & Railing, Inc. Products

(This form is to be filled in by dealer, signed by purchaser, and mailed to Keylink Fencing & Railing, Inc. within thirty (30) days after installation of Keylink Fencing & Railing, Inc. Aluminum products has been completed.)

Product Installed: \_\_\_\_\_ Color: \_\_\_\_\_

Signature Property Owner: \_\_\_\_\_ Date Installed: \_\_\_\_\_

Owner's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Street Installed: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

This will certify that Keylink Fencing & Railing, Inc. products have been installed on the property listed above and that the person(s) whose name(s) appear(s) above is/are entitled to all benefits listed in Keylink Fencing & Railing, Inc.'s Lifetime Warranty.

Installer's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Installer Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Dealer's Firm Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Dealer Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

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**Keylink Fencing & Railing, Inc.**