

com SMART SOLUTIONS FOR TOUGH DECKS

DeckWise®, The Ipe Clip® Fastener Company, LLC Altitudes Pedestal® Limited Warranty

Thank you for purchasing our Altitudes Pedestal®. We are confident you will be happy with the quality and performance of our products and we are proud to offer to the original purchaser a non-transferable limited warranty. Please refer to our terms and conditions for details.

Terms and Conditions:

DeckWise®, The Ipe Clip® Fastener Company, LLC warrants for a period of 5 years from the time of sale by an authorized dealer, the components of the Altitudes Pedestal® to be free of defects in material and workmanship in accordance with the terms. This will cover material defects resulting in failure of the Altitudes Pedestal® for residential and commercial applications. THIS LIMITED WARRANTY IS ISSUED IN LIEU OF EVERY OTHER EXPRESSED AND ALSO IMPLIED WARRANTIES, COUNTING THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AS WELL AS EXPRESSLY OMITS LIABILITY FOR ANY CONSEQUENTIAL DAMAGES.

This warranty does not cover damages from improper installation, abuse, alteration, disasters, misuse and treatment in a manner other than as intended. Warrantor's lone obligation is limited to replacement of the DeckWise® Altitudes Pedestal® and Warrantor shall have no further liability or obligation except as purposely stated in this document. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages. This product is designed for pedestrian traffic only and should never be used to support decking that has wheeled, motorized or equipment traffic. Decking should be restrained on all sides with parapet walls or blocking and not have lateral movement in excess of 1/8 inch.

Failure to follow the instructions, requirements and recommendations or warnings provided with DeckWise® Altitudes Pedestal® shall make the warranty invalid. DeckWise®, The Ipe Clip® Fastener Company, LLC reserves the right to investigate any claim. Deck tile applications using this product must comply with all local zoning and/or building codes. DeckWise®, The Ipe Clip® Fastener Company, LLC does not assume any risk or liability associated with the use of the DeckWise® Altitudes Pedestal® product. Wearing proper safety equipment and other necessary precautions should be taken to ensure the safety of everyone involved in the project.

Warranty Registration:

To be eligible to make a warranty claim you must purchase from an authorized DeckWise® dealer/reseller; you must properly register and submit the online warranty registration form at www.DeckWise.com/warranty/register.html within 45 days of purchase.

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Make Your Claim:

Prepare a letter with the following information for replacement product: your online warranty registration form receipt that was emailed to you after registration; proof of purchase (copy of receipt); and reason for the claim. Please email to warranty@DeckWise.com.

This warranty is subject to revision without notice. DeckWise®, The Ipe Clip® Fastener Company, LLC's liability is limited to the original purchase price of this product.





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